



Contract Terms and Conditions

1. Availability in “I Trulli con i baffi” can be requested through the section “Booking Form” of this website. We will answer to your request promptly, providing instructions for the reservation.
 2. Payment method: when the reservation is confirmed, we ask a 30% deposit to be paid in advance by bank transfer; the remaining amount will be paid in cash upon arrival.
 3. Documents: upon arrival, it is necessary to show a valid identification document in order to be registered in compliance with Italian law. In the case of minors, they must be accompanied by at least one of the parents or to have a signed authorization.
 4. Check-in: the rooms are available after 1.00 pm. Please provide your estimated time of arrival and/or notify us of any delays so we can guarantee our presence when you arrive. If time of arrival has not been communicated, check-in must be done by and no later than 8.30 pm.
 5. Check-out: the rooms must be vacated by and no later than 10.00 am.
 6. Children aged 0-2: free of charge.
 7. Animals: not admitted.
 8. Smoking: we regret to inform you that smoking is not allowed in the residences.
 9. Cancellation of the reservation: in case of cancellation, the request must be notified in writing; we will try to do our best to meet your needs by postponing your reservation (within six months of cancellation notification); if not possible, the following course of action will be enacted:
 - No charge for cancellations received within the 15th day before arrival;
- Paid deposit will be fully returned.
- The deposit will not be returned for cancellations received after the 14th day prior to the scheduled day of arrival.
10. Early departure: any changes must be promptly communicated prior to arrival; if during their stay, guests decide to leave before the set date, they must pay the amount of the whole stay;
 11. Inability to accept reservations: if, due to force majeure, “I trulli con i Baffi” is obliged to cancel a reservation, it will endeavor – along with affected guests – to find a solution of equal or superior quality. If not possible, the deposit will be returned.